

Government of the District of Columbia Department of Human Services

Office of the Director

October 29, 2021

General Reporting

- 1. The total number of doses of a COVID-19 vaccine administered with the following details included: 5,160 doses administered in total
- a. The number of sheltered individuals who are fully vaccinated and that have received the first dose of a two dose vaccine;

1,508 sheltered individuals are fully vaccinated; 242 sheltered individuals have received only the first dose of a two-dose vaccine.

Please note that the numbers provided in 1(a) and (b) include only individuals who were vaccinated at a Unity Health Care vaccine clinic or through Unity Health Care's mobile clinic and who identified as experiencing homelessness. Individuals who were vaccinated through other avenues, such as DC Health vaccine clinics, are not included in this data.

b. The number of unsheltered individuals who are fully vaccinated and that have received the first dose of a two-dose vaccine;

373 unsheltered individuals are fully vaccinated; 7 unsheltered individuals have received only the first dose of a two-dose vaccine at a Unity Health Care clinic.

c. The number of people in Short Term Family Housing who are fully vaccinated and that have received the first dose of a two-dose vaccine; and

As articulated in the May 28, 2021 report, this data is no longer tracked by DHS and cannot be further updated.

d. The number of staff that are fully vaccinated and have received the first dose of a two-dose vaccine:

769 CoC staff members are fully vaccinated; 43 CoC staff members have received only the first dose of a two-dose vaccine at a Unity Health Care Clinic.

As explained above, please note that the numbers provided in 1(d) include only individuals who were vaccinated at a DHS/Unity Health Care vaccine clinic or through Unity Health Care's mobile clinic. Further, DHS is not tracking vaccinations across the entire agency - only those staff and contractors that work within the CoC.

 ${\bf 2.}~{\bf A}$ daily census for the two-week reporting period of individuals in the following:

a. PEP-V; and

b. ISAQ.

| | 10/14 | 10/15 | 10/16 | 10/17 | 10/18 | 10/19 | 10/20 |
|-----------------|-------|-------|-------|-------|-------|-------|-------|
| Hampton Inn | 32 | 36 | 33 | | | | |
| • | | | | 35 | 35 | 30 | 29 |
| Arboretum | 124 | 124 | 124 | 124 | 124 | 124 | 124 |
| | | | | | | | |
| Holiday Inn | 141 | 141 | 141 | 141 | 141 | 141 | 134 |
| Fairfield | 125 | 125 | 125 | 125 | 126 | 126 | 126 |
| | | | | | | | |
| Capitol Skyline | | | 96 | | | | 89 |
| | 96 | 96 | | 96 | 92 | 92 | |

| | 10/21 | 10/22 | 10/23 | 10/24 | 10/25 | 10/26 | 10/27 |
|-----------------|-------|-------|-------|-------|-------|-------|-------|
| Hampton Inn | | 18 | | 14 | | | |
| • | 27 | | 18 | | 10 | 8 | 13 |
| Arboretum | 124 | 124 | 124 | 124 | 124 | 124 | 124 |
| | | | | | | | |
| Holiday Inn | | 134 | | | | | |
| | 134 | | 134 | 134 | 134 | 133 | 132 |
| Fairfield | 125 | 125 | 125 | 126 | 146 | 146 | 153 |
| | | | | | | | |
| Capitol Skyline | 89 | 89 | 89 | 88 | 88 | 87 | 87 |

ISAQ PEP-V

3. A weekly census for the two-week reporting period of individuals (and or families) in Short Term Family Housing facilities, by location.

| | As of 10/20 | As of 10/27 |
|----------|-------------|-------------|
| Terrell | 13 | 14 |
| Brooks | 28 | 23 |
| Kennedy | 27 | 28 |
| Sterling | 25 | 24 |
| Aya | 27 | 25 |
| Horizon | 27 | 22 |
| Triumph | 25 | 35 |

4. A daily census for the two-week reporting period of the number of "turn-aways" from the homeless services shelter system.

| 10/14 | 10/15 | 10/16 | 10/17 | 10/18 | 10/19 | 10/20 |
|-------|-------|-------|-------|-------|-------|-------|
| 2 | 0 | 0 | 0 | 2 | 1 | 8 |
| | | | | | | |

| 10/21 | 10/22 | 10/23 | 10/24 | 10/25 | 10/26 | 10/27 |
|-------|-------|-------|-------|-------|-------|-------|
| 1 | 2 | 1 | 0 | 10 | 2 | 3 |
| | | | | | | |

The above numbers represent individuals only. DHS does not turn away families due to capacity limitations.

STAY DC Reporting

Unless otherwise indicated, all data is current as of October 27, 2021.

- 5. The total number of applications, identified as being initiated by tenants or housing providers, at different points in the application process including:
- a. Draft;
- b. Application Submitted;
- c. Application Pending Match (from tenant or housing provider);
- d. Application Under Review;
- e. Funding Decision Made; and
- f. Award paid and award denied.

| | (a) | (b) | (c) | (d) | (e) | (f) Paid* | (f) |
|--------|--------|------------|--------|--------|--------|---------------|------------|
| | | | | | | | Denied** |
| Tenant | 36,343 | 60,249 | 3,902 | 12,034 | 41,492 | \$175,364,304 | \$645,893 |
| HP | 29.957 | 38,282 | 10,559 | 6,823 | 20,285 | | |

Notes:

- The counts in the table above are not mutually exclusive. An application counted in the App Submitted column is also counted in one of the following columns: App Pending Match, App Under Review, or Funding Decision Made
- The Draft column includes all applications in the Draft stage
- The App Submitted column includes all application stages except Draft, Application Cancelled, and Application Rejected
- The App Pending Match column includes applications in the Awaiting Application Match stage
- The App Under Review column includes applications in Application Review and QA/QC Review stages
- The Funding Decision Made column includes applications in Funding Decision and Payment stages

- *The Award Paid includes rent and utilities funds. The rent includes funds paid, sent for payment, and pending payment. The utilities include only the actual amounts paid by the utility. This is a change in the reporting since the last report.
- ** The Award Denied is the allocation that has a rejected Funding Decision. DHS is exploring ways to approve applications that currently fall under this category.

6. The total number of applications, identified as being initiated by tenants or housing providers, broken down by Ward.

| Applications by Ward | | | | | | | | | |
|----------------------|-----------------|-------|-------|-------|-------|-------|---------|--------|-------|
| | 1 2 3 4 5 6 7 8 | | | | | | Unknown | | |
| Tenant | 5,350 | 2,152 | 1,548 | 4,999 | 7,810 | 7,131 | 12,056 | 17,291 | 1,832 |
| HP | 3,497 | 1,563 | 1,252 | 2,955 | 4,913 | 4,860 | 7,197 | 9,967 | 2,071 |

Notes:

- This table includes all applications submitted life to date for applications in all stages except Draft and Application Cancelled
- The ward is based on the tenant residence
- Applications where the applicant skipped the USPS validation are counted in the Unknown category
- 7. Total amount of funds requested broken down as follows:
- a. Use of the funds (e.g. back rent, future rent, other costs, and utilities); and
- b. Recipient of funds (i.e. tenant or housing provider).

We only collect information for Rent and Utilities, as reflected below.

| Requested Funds by Type | | | | | |
|-------------------------|---------------|--------------|--|--|--|
| Rent Utilities | | | | | |
| Tenant | \$282,906,320 | \$34,824,182 | | | |
| HP | | | | | |

Note: Table above includes requested funds for applications in all stages except Draft and Application Cancelled. This will include requested funds associated with applications that have been paid.

- 8. Total amount of funds awarded broken down as follows:
- a. Use of the funds (e.g. back rent, future rent, other costs, and utilities); and
- b. Recipient of funds (i.e. tenant or housing provider).

| Awarded Funds by Type | | | | | |
|-----------------------|---------------|-------------|--|--|--|
| Rent Utilities | | | | | |
| Tenant | \$47,430,185 | \$9,682,266 | | | |
| HP | \$118,251,853 | N/A | | | |
| Total | \$165,682,038 | \$9,682,266 | | | |
| Total Households | 23,067 | 7,904 | | | |

Notes:

- Rent funds shown in table above includes rent funds paid, sent for payment, and pending payment.
- Given that the utilities are reviewing and potentially adjusting utility payments prior to payment, the Utilities metric above has changed since last report to only include the amount actually paid by the utility. The previously reported metric included awarded utilities not yet confirmed by the utility providers.
- For households with utility-only assistance, that could include more than one utility paid.

9. The average amount of funds awarded for each use (e.g. back rent, future rent, other costs, and utilities).

| Average Awarded Funds by Type | | | | |
|-------------------------------|---------|--|--|--|
| Type | Average | | | |
| Rent | | | | |
| | \$5,385 | | | |
| | | | | |
| Gas | \$529 | | | |
| Water | \$1,054 | | | |
| Electricity | \$861 | | | |

Note: Average shown in table above is calculated based on funds paid, sent for payment, and pending.

10. Total number of applications denied to date, broken down by reason for denial.

Below are the application categories that did not pass the initial review. The District requests additional documentations or self-attestation from the applicants before making a final denial decision.

| Housing Provider Family | 1 |
|---|--------|
| Income Exceeds 80% AMI | 403 |
| Missing Documentation – Proof of Income | 4,303 |
| Missing Documentation – Utility | 218 |
| Missing Information – Household Members | 202 |
| Missing Information – Housing Provider | 845 |
| Multiple Applications Per Unit | 571 |
| Other | 60 |
| Missing Documentation – Lease Agreement or attestation of rental obligation | 3,509 |
| Ineligible Time Period Request | 291 |
| Insufficient Documentation – COVID Impact | 19 |
| Grand Total | 10,422 |

11. Total number of calls to call center during the prior two-week reporting period.

From October 14 – October 27, there were 15,664 calls.

12. Total number of referrals to CBOs

There have been a total of 1,020 referrals (note this number may be inclusive of duplicates).

13. Total number of payment files sent to OCFO

There have been a total of 39 payment files sent to OCFO.

14. Please provide any relevant communications and outreach updates.

Contracted CBOs:

DHS Only

Catholic Charities Salvation Army (2 locations)

Both:

Greater Washington Urban League Housing Counseling Services United Planning Organization

DHCD Only

AARP Legal Counsel for the Elderly Central American Resource Center Latino Economic Development Corporation Lydia's House Manna, Inc. Marshall Heights Community Development Organizations MiCasa University Legal Services

Also, DHCD operated its Housing Resource Center with 10 computers available for applications, and the Mayor's Office of Latino Affairs is providing in-person application assistance in Spanish (Monday through Friday).

Upcoming Events: Pop-up events to aid in application submissions and other weekly events found at https://stay.dc.gov/dcevents